



# Client Alert

Applies To: Self-Funded, Fully-Funded, Large Group, and Small Group

MARCH 5TH, 2024

## Cyberattack Affects Pharmacies Across the United States

Change Healthcare, a health tech subsidiary of UnitedHealth Group that provides billing and claim processing services, experienced a cyberattack on February 21, 2024. In particular, Change Healthcare's billing services are used by many pharmacies. This cyberattack has led to widespread outages in claim processing at pharmacies and other healthcare facilities throughout the United States, as such facilities have been unable to fulfill or process and bill prescriptions through the patient's healthcare plan.

Full details on the cause and extent of the cyberattack are not yet available. As many consumers have already been notified by their pharmacy or healthcare provider, the cyberattack may result in delays for patients attempting to fill prescriptions. Many pharmacy providers and chains have instituted workarounds to ensure patients receive the medication they need.

This attack is another reminder of the dependence of our healthcare system on technology, and the dangers of hackers and cyberattacks.

Please visit [www.moreton.com/news-events/](http://www.moreton.com/news-events/) for more information and to view other client alerts. This Client Alert was written by Carolyn Cox, who provides our clients with compliance services. For additional questions, please contact Carolyn at 801-715-7110 or [ccox@moreton.com](mailto:ccox@moreton.com).

© 2024 by Moreton & Company. This Client Alert is intended to alert recipients to recent legal developments. It does not constitute the rendering of legal advice or recommendations and is provided for your general information only. If you need legal advice upon which you can rely, you must seek an opinion from your attorney.